

# KPN Internedservices Contact Guide

## Sales

Information on and purchase of our products



+31 (0)299 476 185  
Daily between 08:30h and 17:30h



[mijn.is.nl](http://mijn.is.nl)  
Order additional services and make administrative changes



[sales@internedservices.nl](mailto:sales@internedservices.nl)  
Order additional services and request administrative changes

## Support

Malfunctions, technical work or adjustments



+31 (0)299 476 185  
Daily between 08:00h and 18:00h

+31 (0)299 477 790  
When you are entitled to 24/7 support



[mijn.is.nl](http://mijn.is.nl)  
Reporting malfunctions by means of submitting a ticket.



[support\\_desktop@internedservices.nl](mailto:support_desktop@internedservices.nl)  
Hosted Desktop and applications

[support\\_hosting@internedservices.nl](mailto:support_hosting@internedservices.nl)  
Managed Windows and Linux servers

[support\\_network@internedservices.nl](mailto:support_network@internedservices.nl)  
Connectivity, Firewalls, Load balancing, Colocation

[support@internedservices.nl](mailto:support@internedservices.nl)  
Domains, Hosting, Shared Office

## Delivery

Information about the delivery of your service or product



+31 (0)299 476 185  
Daily between 08:00h and 18:00h



[delivery@internedservices.nl](mailto:delivery@internedservices.nl)  
For the attention of your project manager

## Billing

Questions about invoices or payments thereof



+31 (0)299 476 185  
Daily between 08:30h and 17:00h



[mijn.is.nl](http://mijn.is.nl)  
Invoice specifications



[facturatie@internedservices.nl](mailto:facturatie@internedservices.nl)  
Ask your question by sending an email

[debiteurenbeheer@internedservices.nl](mailto:debiteurenbeheer@internedservices.nl)  
Payments and reminders

- › Do you have a **change of address** or another **administrative** change? Pass these on through **mijn.is.nl**.
- › For **up-to-date maintenance and malfunctions info** check out **www.isstatus.nl**