



# Certificate

Certificate number: 2017-002  
Certified by EY CertifyPoint since:  
January 31, 2017



Based on certification examination in conformity with defined requirements in ISO/IEC 17021:2015, the Quality Management System as defined and implemented by

**Internedservices**

located in Purmerend, The Netherlands  
is compliant with the requirements as stated in the standard:

**ISO 9001:2015**

**Issue date of certificate: January 31, 2017**  
**Expiration date of certificate: December 13, 2019**

EY CertifyPoint will, according to the certification agreement dated December 19, 2016, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

*\*The certification is applicable for the scope as defined on the back of this certificate.*

**drs. R. Toppen RA**  
**Director EY CertifyPoint**

## Internedservices Scope for certificate 2017-002

The scope of this ISO 9001:2015 certification is limited to the scope of the Quality Management System as currently implemented by Internedservices (IS Group B.V.) at Wielingenstraat 8, Purmerend, The Netherlands.

Internedservices is an Information Technology service organization. The services it provides include:

- Cloud services, including private, public and hybrid cloud hosting.
- Managed services, including managed cloud and managed Azure.
- Workplace services, including hosted desktop, office and exchange services.
- Security services, including PCI-DSS compliant hosting, anti-DDOS services, firewalls and content delivery network services.
- Connectivity, providing consumer and business level internet connections

In scope are the departments and employees of Internedservices, including:

- Sales Service Center, providing (after)sales support
- Infrastructure and solutions, providing the technical infrastructure towards providing the services
- Professional services, including service management and solution consultancy
- Customer operations, including service delivery and support
- Finance and administration, providing administrative and financial support to the internal organization
- Service and quality assurance, providing trust services towards Internedservices' clients

The QMS mentioned in the above scope is restricted as defined in the Quality Management System Manual, signed on December 14, 2016 by the Chief Executive Officer.